

HBV ECHO Case Recommendations



Session 8: October 17, 2022

Case Recommendations and Considerations: <https://www.hepb.org/research-and-programs/patient-story-telling-project/alices-story/>

CATEGORY	RECOMMENDATIONS	Relevant Presentation Question or Concern	REFERENCES/ RESOURCE LINKS
History	•		
Physical Exam	•		
Diagnostic evaluation	•		
Medication Therapy & Adjustments	•		
Vaccination	•		
Social Determinants of Health (SDOH)	<ol style="list-style-type: none"> 1. Recognize cultural boundaries that may affect a patient’s perception of illness, and belief systems that may limit one’s willingness to share information about an illness with others 2. Scenarios: <ol style="list-style-type: none"> a. Parents may not want to burden children with diagnosis. Patients may avoid sharing their diagnosis with family members b. (Adult) children may not want to share their parent’s diagnosis with the parent (your patient) believing it will be worse if they know c. Patient may fear being stigmatized in their professional or public setting due to their diagnosis d. Some patients may not feel comfortable discussing their health 	<p>How do we navigate clinical scenarios in which cultural preferences may cause communication difficulties between family members? E.g. Parents don’t want to talk about their diagnosis with their children OR a diagnosis is kept hidden from a family member who doesn’t speak English</p>	<p>See Oct 17 Resources at HawaiiLearning.org</p> <p>Also, see Resources for Cross Cultural Medicine there</p>

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	<p>information through a family or friend translator</p> <p>e. Patients may not wish to discuss sensitive matters or even their diagnosis with the person who accompanies them to the clinic visit, so always ask if it's okay to discuss sensitive information</p> <p>3. Be aware that translators may sometimes slightly change what you wanted to communicate. Listen to their translation even if you don't speak the language. Consider asking if they are translating exactly what you say or what the patient said. It is OK to ask for clarification. This may be more of an issue if translator is not medically trained</p> <p>4. Patients from close-knit communities, such as Marshallese and other Micronesian patients, may be reluctant to use MARTII or other local translation services, because of concern that the translator may be known or may have mutual friends</p> <p>5. Be careful when using Google translate, as the translation can be very literal. E.g. "please make an appointment" vs "please schedule an appointment" might be interpreted differently depending on the language</p>		
Behavioral Health	•		
Screening	•		
Risk Reduction	•		

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Other	•		
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PLEASE NOTE that case consultations and recommendations for the HBV ECHO do not create or otherwise establish a provider-patient relationship between any participant, Hawaii Learning Groups, and/or any other clinician on the HBV ECHO faculty.